

FALLS COMMUNITY HEALTH CENTER GOVERNING BOARD
MINUTES
MAY 19TH, 2010 AT 11:45 AM

PRESENT: Tim Roti, Sylvia Thorstensen, Kathleen Larson, Etienne Mulenda

STAFF PRESENT: Jill Franken, Alicia Collura, Amy Richardson, Katie Wick, Briget Klein, Judy Kendall, Patty Van Aartsen

Since quorum was not met the meeting was informational only.

Approval of the minutes from the April 21st, 2011 meeting was deferred to the June meeting.

Financial Report

Briget presented the financial report for the 1st quarter of 2011. Program income for March was \$253,000. Program income to date is \$796,000 which is slightly below budget. Expenses are at approximately 22.5% of budget. March encounters were 3,570. Year to date encounters are up by 924 over last year.

Executive Director Report

The city is in the initial stages of budget planning for the year 2012.

The new office space build out is near completion.

CHAD is working with community health centers in North and South Dakota to develop a system that will provide more support and strength to the centers.

The Mayor has given his support of sending a consumer to the Homeless Conference in Washington to get advice on setting up a consumer advisory board for the homeless in Sioux Falls.

Access Report

The third next available is the average length of time in days between the day the patient requests an appointment and the third available appointment for a non acute visit. The goal is to decrease the number of days to the third next available appointment to 7 days. Staff is working to improve this outcome by several means including encouraging school based visits, monitoring trends once we are at full provider capacity, augmentation of staff and tracking.

Quality Report

The HTN outcome measure is at 60% with last blood pressure reading of <140/90. This goal for this initiative is 65%.

The HbA1c outcome measure is currently at 61% measuring HbA1c <9. The goal for this initiative is 70%.

Amy reported on the SD Regional Extension Center. The regional center offers technical assistance with implementing health technology and using it in a meaningful way to improve care.

The will help to provide assessment and gap analysis on how we are currently using our electronic health record. A risk assessment will be conducted to see if we have an privacy/security risks. The SD Regional Extension Center is located in Madison SD.