

Falls Community Health Governing Board Minutes
Thursday, January 16, 2020 at 12:00 pm

Present: Susy Blake, Patricia (Annie) Bolds, Bernie Schmidt, Cindy Binkerd, Angela Landeen, Brenda Parker, Dr. Bruce Vogt,

Absent: Jim Keller, Dr. Katie Skinner, Jonathon Ott, Linda Barkley,

Staff Present: Alicia Collura, Dr. Jen Tinguely, Kelly Piacentino, Vanessa Sweeney, Lisa Stensland

Call to Order: The meeting was called to order by Susy Blake at 12:00 pm.

A motion was made to approve the consent agenda items including the minutes for Falls Community Health Governing Board dated December 19, 2019 and the QA/QI minutes from December 23, 2019 supported by Bernie, seconded by Bruce, motion carries.

FINANCIAL REPORT:

Deferred

QUALITY:

Peer Review

Peer Reviews are done on a quarterly basis, and involves reviewing two charts per provider. It is a general look at the chart. There are very good return rates in the advanced practice providers and faculty at 100 %, the residents are returning about 60-70%. No concerns have been brought up. The dental hygienists and dentists are good about returning as well and 3rd and 4th quarter are in process. The 3 behavioral health counselors and 1 chemical counselor also review 2 charts each and no issues have surfaced and have a good rate of return. We are hopeful that the new EMR will help make sure reviews are done every 6 months, and will include the nursing staff as a new protocol for 2019 for diabetes and 2020 for hypertension.

Ryan White Part C

Ryan White Part C is for low-income patients with an HIV & AIDS diagnosis that helps with the medical and non-medical aspects of dealing with this diagnosis. We will begin a quarterly report to the board to keep you up to date on the quality measures and to obtain ideas and feedback. The last submitted quality project was care planning, where the patients will be working on care planning with the Nurse case managers. There are approximately 100 people in the program and the medications are very expensive. The Part C program is able to assist with the cost of medications and other needs related to the HIV diagnosis.

ACCESS:

School liaison, Kayla Borchardt updated the board on the school based clinic three-year operational plan. The trend for the clinics show a large growth in the past year at Terry Redlin and Hawthorne. Comparing Fall 18'-Fall 19', we doubled the amount of new student visits. We feel this is due to a consistent provider, hours, and improved communications with the school and the parents. The increase in the number of patients will also increase our sustainability for the school based sights.

Our last self-assessment was in 2016 so since we do them every 3 years, 2019 was the year to wrap up another one. We start the process by doing an assessment of ourselves before working with outside entity's (in this case, Sioux Falls School District). After meeting with the school district to determine the top priorities that include clinic staff to have access to infinite campus information program, online registration for the school based clinics and a live school based phone line. This becomes part of the next three-year plan and is communicated to the school district so they are aware of our plans.

Credentialing and Privileging:

A motion was made to accept the updated re-credentialing and grant re-privileging for Dr. Iyad Alyo, supported by Angela, and seconded by Bernie, motion carries.

OSV UPDATE:

The February meeting could go a bit longer than normal depending on what we need to have approved before the site visit. The March meeting will be moved back a week to coincide with the site visit. That should be March 26th.

BOARD SELF-ASSESSMENT:

We reviewed the initial results of the self-assessment and the board would like to discuss further when there is a lighter agenda.

EXECUTIVE DIRECTOR'S REPORT:

See report below:

PUBLIC INPUT:

None at this time

A motion to adjourn, supported by Bernie, seconded by Cindy, motion carries.

1:00 pm



Jonathon Ott - Chair February 20, 2020



Board

- Recruitment for open board position going well

Operational

- **OSV in 2020-** Just a reminder that our next HRSA Operational Site Visit has been scheduled for March 24-26, 2020. It was agreed that the board meeting for that month be moved to the 4th Thursday, March 26th, to allow you to coordinate both the regular board business as well as meet with the site reviewers on the same day. Please be aware that the February board meeting may need to be extended in order to approve policies.
- **EMR Update:** The EMR is fully implemented and functional. There is much work to be done in building and implementing new workflows as well as adding enhancements through population and behavioral health modules. The management team meets daily to address “what’s important now”.
- **Retail Pharmacy Need and Feasibility:** A survey has been deployed to medical patients, providers and key staff to evaluate the need for on-site pharmacy from their perspective.
- **Hours of Operation:** A survey has been deployed to medical and dental patients to evaluate their needs for improved appointment access through changes in hours of operation.
- **Health Center Controlled Network:** Amy, Erin and Andy are in this Black Hills this week to complete strategic planning for this multi-year project. The goals of this project include: 1) enhance the patient and provider experience, 2) advance interoperability, and 3) use data to enhance value.
- **IBHS Grant:** We submitted our quarterly compliance update for this grant this week. So far with this funding we have been able to extend our psych NP hours, add a part time RN, purchase naloxone and create a protocol to make this medication more accessible to at-risk patients, purchase population health software, and extend our community awareness campaign. Good progress has been made by the team!