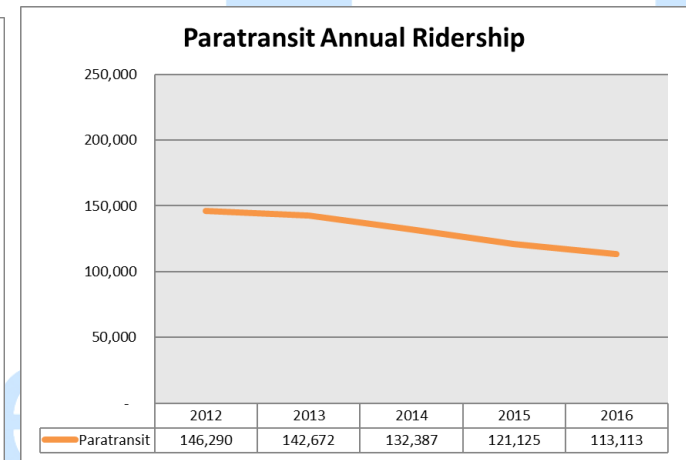
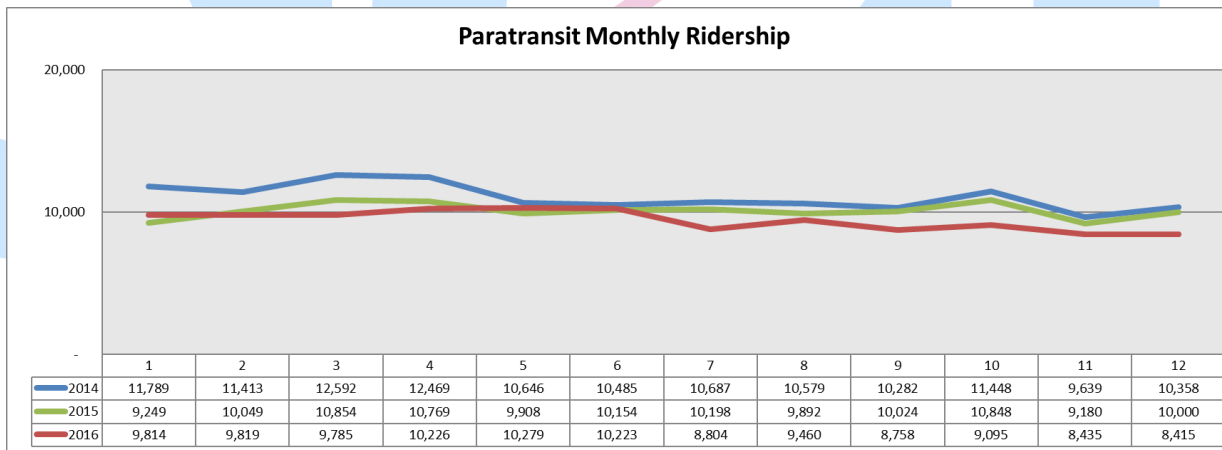
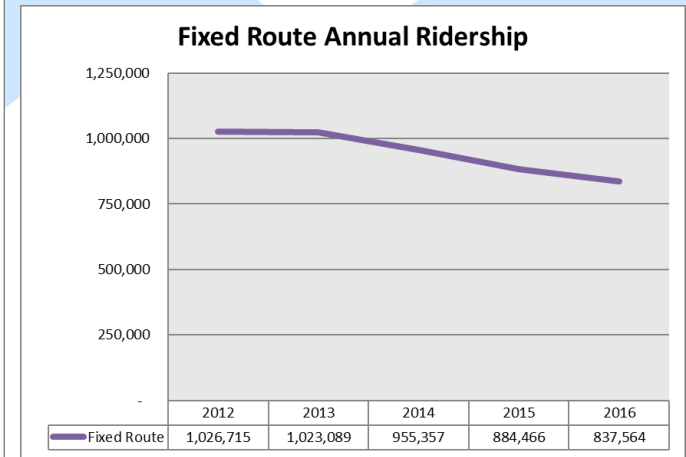
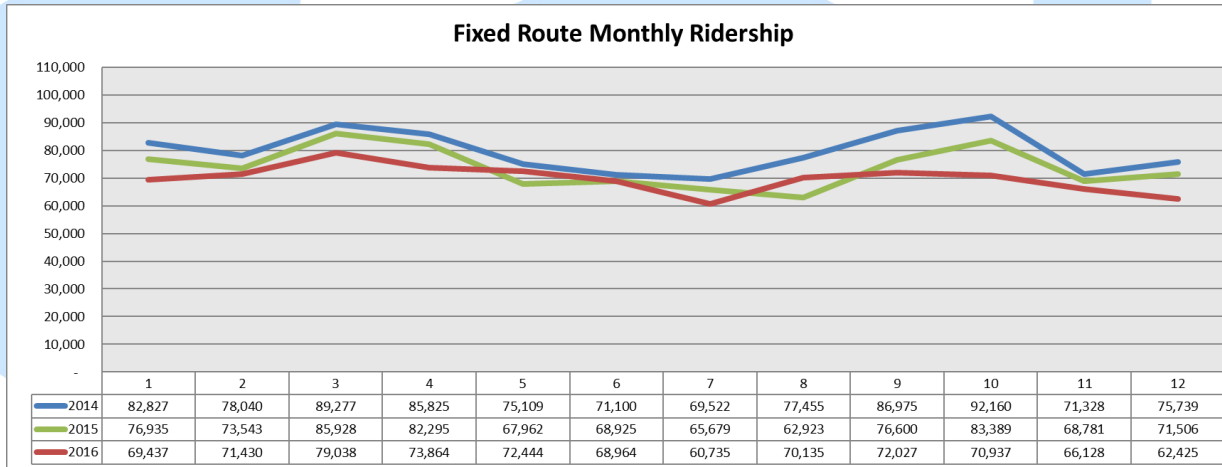


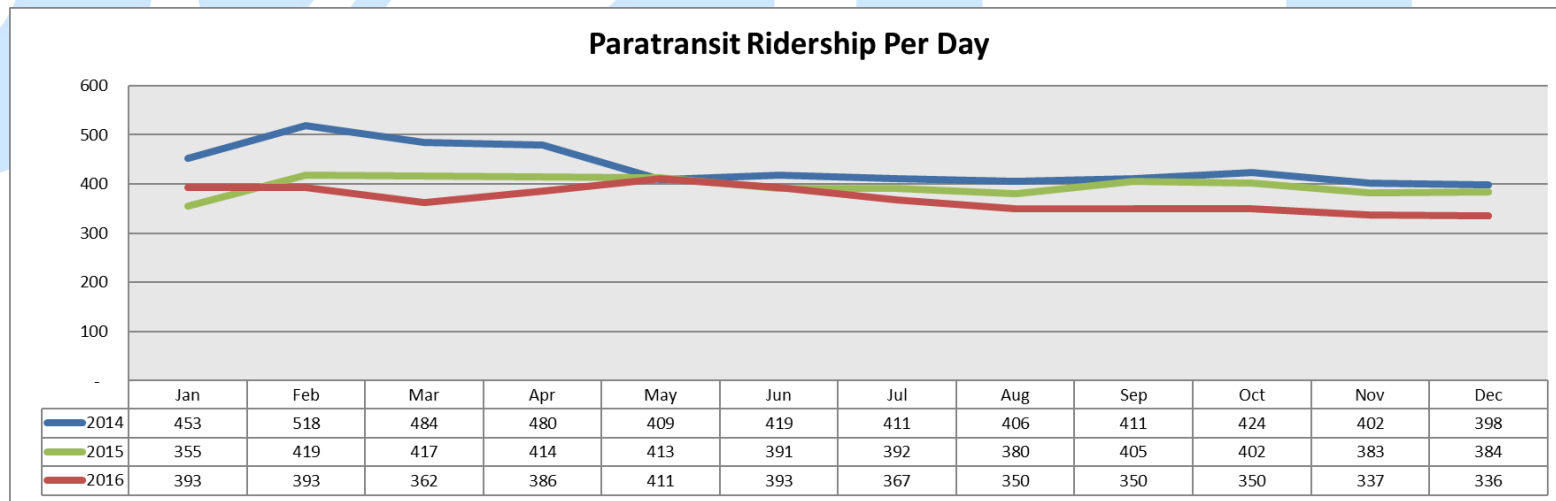
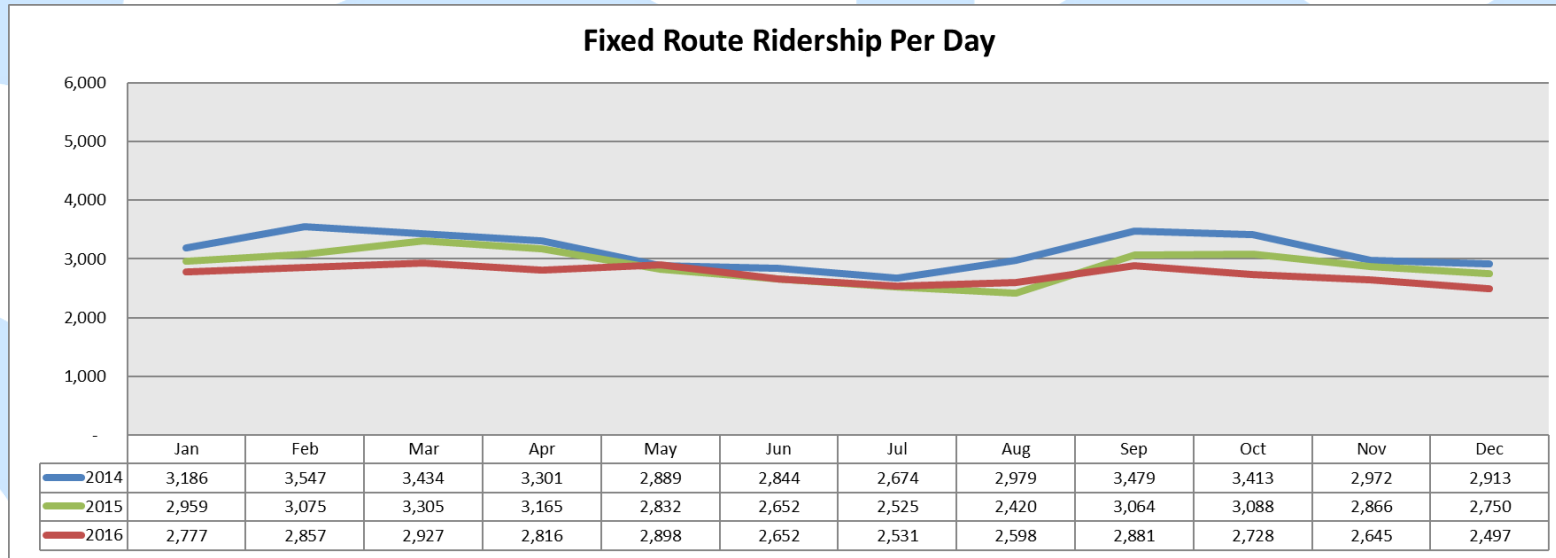
# **2016 Sioux Area Metro Annual Report**

sioux area metro

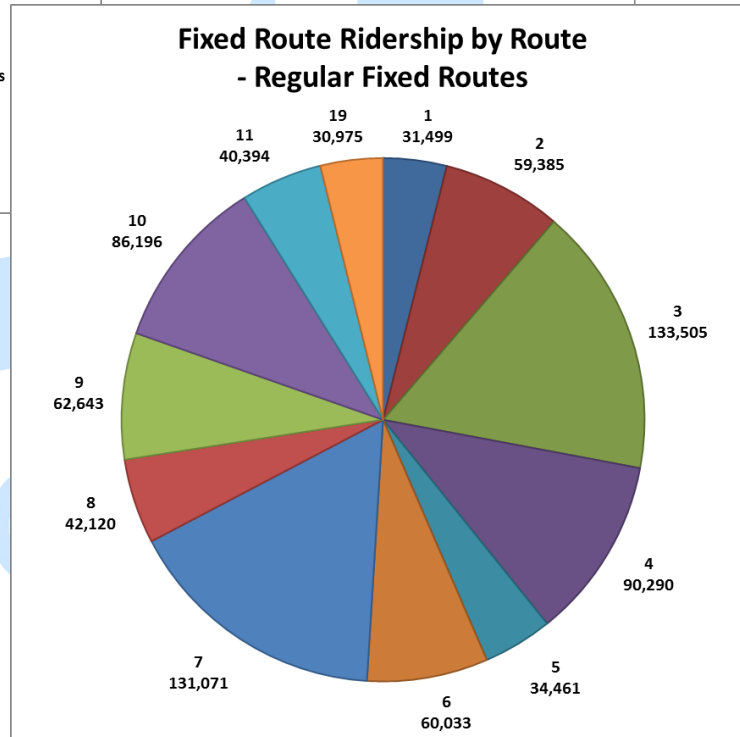
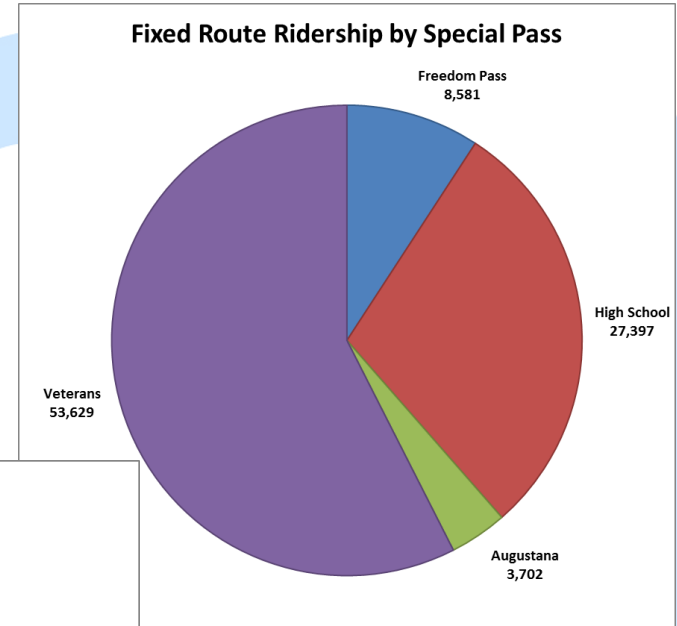
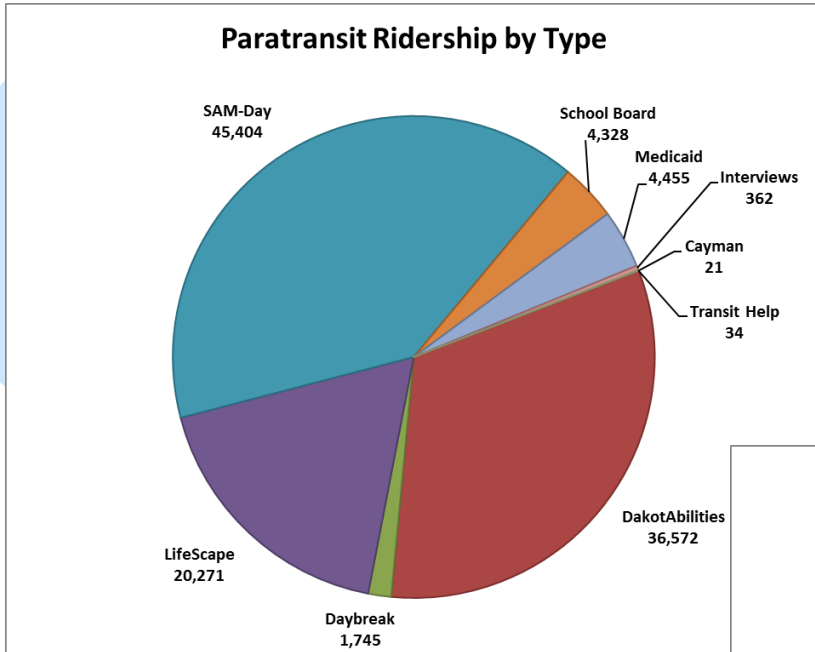
# TOTAL FIXED ROUTE AND PARATRANSIT RIDERSHIP



# AVERAGE FIXED ROUTE AND PARATRANSIT RIDERSHIP PER DAY



# TOTAL FIXED ROUTE AND PARATRANSIT RIDERSHIP BY ROUTE

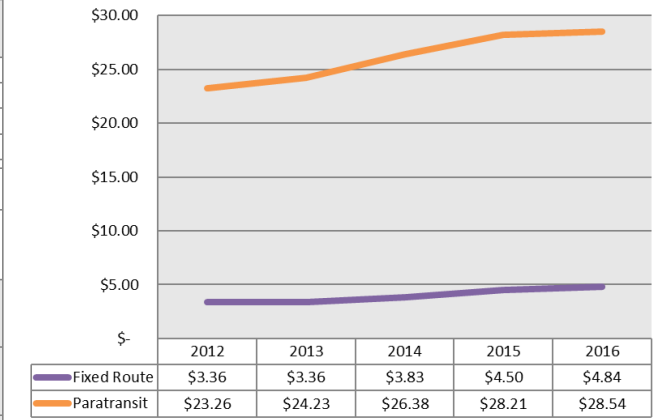


# AVERAGE FIXED ROUTE AND PARATRANSIT EXPENSE PER PASSENGER

**Fixed Route Expense Per Passenger**



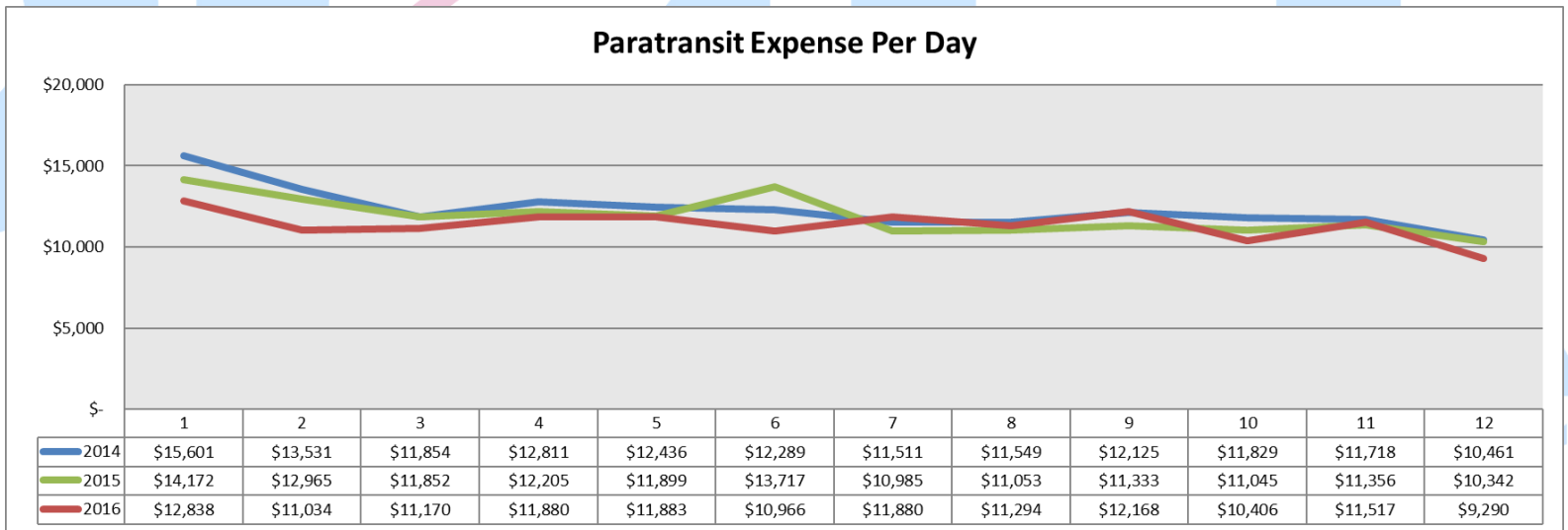
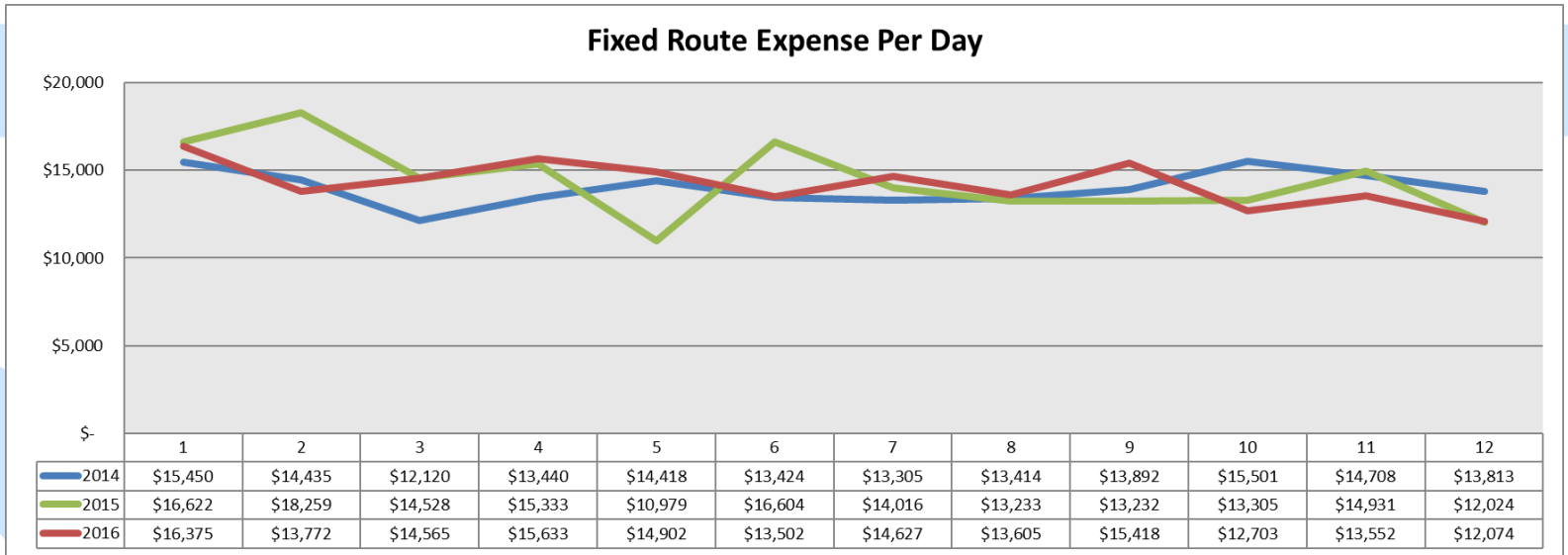
**Expense Per Passenger**



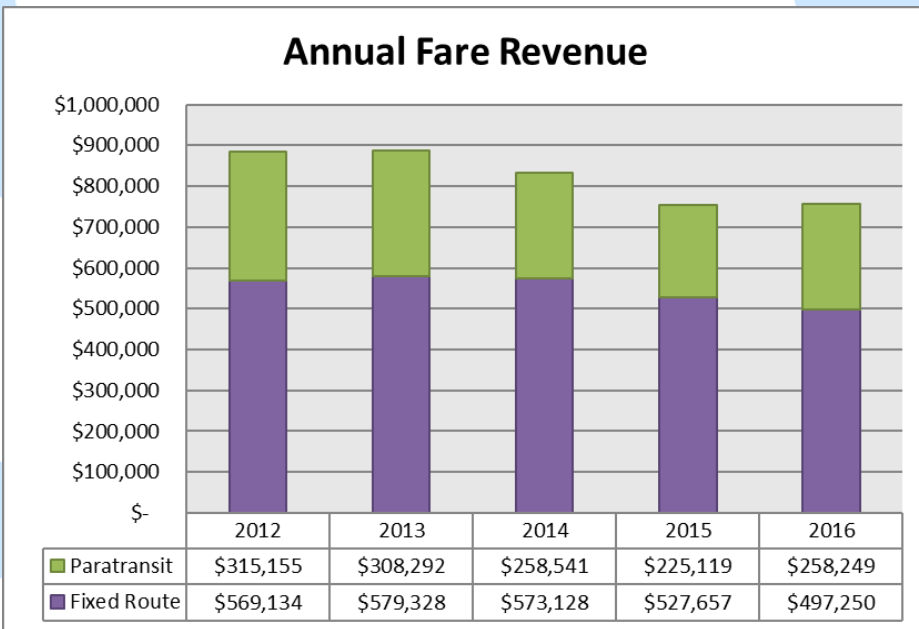
**Paratransit Expense Per Passenger**



# AVERAGE FIXED ROUTE AND PARATRANSIT EXPENSE PER DAY



# TOTAL FIXED ROUTE AND PARATRANSIT FARE REVENUE AND BUDGET STATUS SUMMARY



### Budget Status Summary

Revenue	YTD Budget	% of YTD Budget Collected
Fixed Route	\$ 497,250	87%
Paratransit	\$ 258,249	105%
Medicaid - Paratransit	\$ 35,736	73%
Advertising	\$ 136,154	102%
Other Income	\$ 24,613	NA
City Subsidy	\$ 7,050,000	96%
<b>Total System Revenue</b>	<b>\$ 8,002,002</b>	<b>96%</b>

Expenses	YTD Budget	% of YTD Budget Expended
Payroll Expenses	\$ (1,427)	NA
Fixed Route Operations & Office	\$ 3,320,740	88%
Paratransit Operations & Office	\$ 2,773,418	103%
Overhead - Vehicle Maintenance	\$ 595,209	96%
Overhead - Non-Vehicle Maintenance	\$ 368,690	73%
Overhead - Administration	\$ 921,581	123%
<b>Total System Expenses</b>	<b>\$ 7,978,210</b>	<b>96%</b>

**Budgetary Conclusion:** At the end of December 2016, YTD total revenue was \$320,213 under projection and expenses were \$344,005 under budget.

# FIXED ROUTE AND PARATRANSIT QUALITY SERVICE INDICATORS

## Fixed Route Quality Service Indicators

	2016	2015	2014
<b>Preventive Maintenance On-Time</b>	100%	100%	100%
<b>Complaints</b>	46	39	46
<b>Reportable Accidents</b>	1	4	2
<b>On-Time Performance</b>	97%	97%	97%

## Paratransit Quality Service Indicators

	2016	2015	2014
<b>Preventive Maintenance On-Time</b>	100%	100%	100%
<b>Complaints</b>	31	29	15
<b>Reportable Accidents</b>	2	5	8
<b>On-Time Performance</b>	98%	97%	96%